

Governors State University

Student Affairs and Enrollment Management: Reaching Vision 2020

Focus Area: Auxiliary Services & University Housing

Leader(s): Mushtaq

Implementation Year: 2018-2019

Goal 5: Develop and implement assessment practices that will better inform decision-making

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| Objective 1: | Establish expectation that all major initiatives will have an assessment component and that all assessments will be analyzed with recommendations. |
| Action Items | <ol style="list-style-type: none"> 1. All objectives will be reviewed to determine if formal assessment can be conducted 2. Establish 2 meetings each semester to specifically review strategic goals/objectives and assessment plans |
| Indicators and Data Needed (Measures that will appraise progress towards the strategic objective) | <ol style="list-style-type: none"> 1. Strategic plan will identify with AC designation all initiatives that will have assessment component 2. Strategic goals/objectives will be updated after each meeting to reflect discussion and status of progress |
| Responsible Person and/or Unit (Data collection, analysis reporting) | <ol style="list-style-type: none"> 1. ASUH TEAM 2. Director ASUH will schedule meetings; ASUH Team members will update goals/objectives |
| Milestones (Identify Timelines) | <ul style="list-style-type: none"> • October 15 • December 3 • February 25 • May 6 |
| Desired Outcomes and Achievements (Identify results expected) | <ol style="list-style-type: none"> 1. TBD 2. ongoing |
| Achieved Outcomes & Results | |
| Analysis of Results | |

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| Objective 2: | Administer a satisfaction survey to obtain feedback from residents on their experience living in University Housing in 2018/2019. |
| Action Items | 1. Administer 2018/2019 Satisfaction Survey by April 15, 2019. |
| Indicators and Data Needed (Measures that will appraise progress towards the strategic objective) | <ol style="list-style-type: none"> 1. Analysis of 2018/2019 satisfaction survey will be used to inform creation of 2019/2020 goals/objectives 2. 2018/2019 survey responses will be analyzed with comparison to 2015/2016, 2016/2017 and 2017/2018 survey data |
| Responsible Person and/or Unit (Data collection, analysis reporting) | Director ASUH |
| Milestones (Identify Timelines) | <ul style="list-style-type: none"> • March 29, 2019 – Survey monkey set up • April 15, 2019 – Survey administered • May 31, 2018 – Analysis completed |
| Desired Outcomes and Achievements (Identify results expected) | 1. To occur in April |
| Achieved Outcomes & Results | |
| Analysis of Results | |